



ATHENS
DIVANI
SPA & THALASSO
CENTRE

SPA ETIQUETTE

- Please arrive 15 minutes before your treatment. When late the duration of the treatment will have to be reduced. Regrettably we have to charge for appointments not cancelled 24 hours in advance.
- Prior to your treatment, you will be requested to complete a medical evaluation form. Guests in pregnancy or Heart conditions are prohibited to use the spa facilities.
- You will be given a locker, along with a bathrobe, towel and slippers.
- Please remove all jewelry and clothing, leaving on your undergarments or swimsuit. For some treatments you will be provided with disposable undergarments by your therapist. If your treatment involves water therapy you are required to take a shower and wear a swimsuit.
- For your safety and convenience, we recommend that you leave your valuables at home. Lockers for storage are provided, however we regret that we cannot be responsible for loss or damage of personal articles.
- During treatments, please let your therapists know if you are comfortable or uncomfortable, too warm or too cold, or if their pressure is too light or too firm. Your comfort and care is our outmost important priority.
- If you have a particular injury or physical condition, please explain it to the therapist. They can suggest appropriate adjustments to the treatment for your comfort.
- There is no pressure to talk during a treatment. It is entirely up to you. If you have any questions or would like to talk, certainly do so. The therapists will take their cues from you. If you are quiet they will be too.
- Personal belongings are not permitted in the Spa treatment rooms or in the thalassotherapy pool area as well as phone communication and photo shooting. This is the time for your body and mind to release the worries and stresses of the day.
- The Divani Apollon Spa & Thalasso is an adult oriented environment, therefore we are not able to accept appointments for children under the age of sixteen (16).
- Because we are concerned about your health and beauty, as well as our environment, our Spa is smoke free (e-smoke also).
- We hope you enjoy this interlude of pampering and relaxation.
- Our guests can use the Thalassotherapy Pool only for thalassotherapy, hydromassage and relaxation programs.
- Our Thalassotherapy Pool is accessible only with pre-booked appointments.
- Please respect our peaceful ambiance and the privacy of other guests. To ensure everyone enjoys their experience we recommend to share public spaces respectfully and act in a considerate, quiet and reserved manner with regard to other. Non-compliance with the Spa etiquette may result in suspending your access to the facilities.
- The Spa reserves the right to remove any client from the premises and terminate the membership of any member who fails to follow our Spa Regulations. Refunds will not be provided in any of these instances.
- OPERATING HOURS:

Monday – Friday	10:00 am – 22:00 pm.	• Monday to Friday gym is available from
Saturday & Sunday	10:00 am - 19:00 pm.	8:00 am - 22:00 pm and Saturday & Sunday 10:00 - 19:00